

Quality Policy Statement

Luce Bay Plant Hire Limited was formed in 1976 and work in the following areas: Civil Engineering, Building, Waste management, Plant Hire and Utilities Installations. Our focus is to provide quality goods and service to both private and public sector clients.

Luce Bay Group are fully committed to achieving and maintaining the highest standards in all areas of our business. We aim to integrate Safety, Health, Protection of the Environment and Quality of Service within all aspects of our work.

Accordingly, Luce Bay Group are committed to: -

- 1 The continuous use of planned, effective and systematically documented processes, which identify measure and achieve quality whilst complying with the contractual requirements and expectations of our clients.
- 2 Understand and meet in full, the standards imposed through health, safety and environmental legislation, as well as our commitment to continuous improvement, in line with our quality management system, developed to the requirements of ISO 9001:2015. We are committed to be fully compliant with all Health, Safety and Environmental legislation and continually review both the risks associated with our processes and the development of new, and changes to, legislation, regulations, codes of practice, etc.
- Work within the framework of our quality management system to achieve our business goals. This includes the identification and evaluation of aspects, impacts and risks to establish and continually review our policies, objectives and targets. Our policies, objectives and targets are documented, implemented and available to all interested parties including the public.
- Advise and encourage employees, clients, designers, sub-contractors and suppliers to ensure that sound health, safety, quality and environmental performance are established and criteria are taken into account in the design, supply, construction and delivery of services.
- Review annually at Management Review Meetings, all aspects of the quality management system including the policies, objectives and targets to assess continuing suitability and achieve measured continual improvement.

Adam McIntosh Company Director 01 December 2022

AT MY DOOR

Alastair McIntosh Company Director 01 December 2022

Alaleir Menton